

TO: All Employees

March 14, 1991

Dining Service Improvement Team News

We would like to introduce you to Blue Cross and Blue Shield of Florida's Dining Services Improvement Team. This team consists of a composite representation of employees from throughout the organization as well as members of ARA management. Our mission is to better meet your dining services needs.



(L-R) Angela Powell – National Market, Melanese Way – Local Market, Glen Whitten – Manager Riverside Cafeteria, Andrea Russo – Manager Freedom Commerce Center Cafeteria, James Doyle – Systems, James Porter – Medicare B, Tammie Burnsed – Facilities, Barbara Greenberg – Human Resources, Not pictured: Jane Williams – Direct Market.

Based on feedback we have already received from employees, the following two exciting enhancements will be effective March 18, 1991.

- We are pleased to announce that there will be a hot food cart placed at FCC, Bldg 2, Floor 1 to include breakfast and lunch food items served from 7:00-10:15 a.m. and 11:15-2:00 p.m. respectively.
- We are also pleased to announce that the breakfast and lunch hours of the Riverside and Blue Woods Cafes will be extended from 7:00-10:15 a.m. and 11:15-2:00 p.m. respectively instead of reopening for afternoon break.

In the coming weeks, we will be circulating a survey regarding our current Riverside and Blue Woods Cafes operation. We welcome your input and look forward to hearing from you so that we can better meet your dining services needs. Look for further communications from us.