MEDICARE PART A

Administered by BLUE CROSS AND BLUE SHIELD OF FLA., INC.
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INTER OFFICE MEMO

TO: **All Employees** AT: DATE: 9/20/84

FROM: **Patricia A. Williams** AT: **Medicare Part A Claims**

SUBJECT: **ORGANIZATION ANNOUNCEMENT**

In an effort to provide improved levels of service to Medicare Part A beneficiaries and providers and to enhance our intermediary performance ranking, the following organizational changes are announced.

Effective immediately, Linda Thigpen has been promoted to the position of Manager, Medicare Part A Claims Processing, and Patricia Ainsley has been promoted to the position of Manager, Medicare Part A Support and End Stage Renal Disease Claims Processing. Both Linda and Pat will report directly to me.

Linda has been with the Plan as an employee in the Medicare Part A Division since July, 1967. She has held various positions within the organization, and has held the position of Assistant Manager in Medicare Part A since January, 1979. Most recently, Linda served as Project Team Leader during the development of the new Medicare Part A claims processing system, which was implemented in July. Linda may be reached at extension 6253.

Pat began working for the Plan in November, 1972, in the Provider Audit and Reimbursement Department, prior to her transfer to Medicare Part A Claims as Assistant Manager in June, 1980. Since April, 1984, Pat has served as Acting Manager of Medicare Part A Claims Processing. Pat may be reached at extension 6594.

Please join me in extending congratulations and support to both Pat and Linda as they assume their new responsibilities.