



INTER OFFICE MEMO

TO: BILL AREHART AT: 1ST DATE 2/6/86
FROM: Dennis Smith *DS* AT: Inter Plan Accounting
SUBJECT: POSITION ANNOUNCEMENT - FINANCE

Since February 3, 1986, Rachel Johns has been Manager of the National Accounts Disallow Unit. Since joining our Plan in 1974, Rachel has held a variety of management positions in the Claims Division. Her most recent assignment was as Manager of FEP, Inter Plan Bank and Central Certification claims processing units.

The National Accounts Disallow Unit is responsible for assuring that claims paid for national clients meet stringent data quality standards, and correct all claims which do not. This assignment requires exceptional coordination and communication within our Plan and with other Plans nationwide.

Rachel and her staff are facing complex and difficult issues in 1986. We encourage you to become familiar with this Unit's assignments and it's impact on our national business, and we solicit your support in helping us to meet our goal of providing excellent service to our national clients.

DS/sw

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