



Blue Cross  
Blue Shield  
of Florida

Performance Analysis SEP 05 1986

# INTER OFFICE MEMO

TO: KAREN MUGER

AT: 14T

DATE 9/3/86

FROM: CHARLIE MENZEL *Charlie* AT: INTERNAL AUDIT, 3C

SUBJECT: MANAGEMENT RESIGNATION/APPOINTMENTS

With regret, I have accepted the resignation of Claudia S. Ruoti, EDP Audit Manager, effective September 5, 1986. Claudia has been with the Florida Plan for the last seven years and Internal Audit the last six years. She will be relocating to California with her husband. We wish Claudia the very best!

I am very pleased to announce the following Management promotions reporting directly to me:

Joe Gilfus has been appointed to the position of EDP Audit Manager. Joe joined the Plan in 1981 and most recently held the position of Senior EDP Auditor. Joe is a Certified Internal Auditor and has passed the Certified Public Accountant (CPA) examination. Joe is currently pursuing a MBA from the University of North Florida.

Nancy Bradford has been appointed to the position of Fraud Investigation Unit (FIU) Manager. Nancy joined the Plan in 1974 and most recently held the position of Senior FIU Auditor. Nancy is also a Certified Internal Auditor and has passed three of four parts of the CPA examination.

Rick Kibler has assumed my previous duties as Financial/Operational Audit Manager. Rick joined the Plan in 1976 and most recently held the position of FIU Manager. Rick is also a Certified Internal Auditor.

Please offer Joe, Nancy and Rick your support and cooperation as they assume their new responsibilities. For your information, a copy of our updated organizational chart is printed on the reverse side.

CM/lft

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