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Blue Cross Blue Shield of Florida

INTER OFFICE MEMO

TO: All Employees AT: DATE Oct. 3, 1986

FROM: Patricia A. Williams, Vice President AT: Medicare Part A Operations

SUBJECT: **Management Appointment**

I am pleased to announce the promotion of Shirley J. Edlin as Director of Medicare Part A Claims effective October 6, 1986. In this position Shirley will be responsible for directing the activities of the Medicare Part A Claims areas including Claims Processing, Medical Review, Utilization Review and Customer Services.

Shirley has been with the Plan for sixteen years and has held a number of management positions. She most recently served as Manager of the Medicare Program Safeguards Unit responsible for assuring effective program payments, resolving quality of care issues and identifying and developing Medicare Secondary Payer cases.

Please join me in congratulating Shirley on her promotion and in providing her support and cooperation as she undertakes her new challenging responsibilities.

PAW/ckr